

# Product Care & Information

## Frame Care Instructions

MirrorMate® frames are a high-quality product made by American manufacturers with excellent reputations. These products have long been used in the hotel and cruise industries. MirrorMate has quality-tested all of the frames and stand by their performance subject to the frames' being cared for specifically as described below. Please use the same care as you would for a piece of fine furniture:

- **DUST** frames with soft cloth or feather duster.
- **CLEAN** with soft, water-dampened cloth only, using a light touch. Wipe dry gently. Sponges and “scrubbies” should not be used on or touch the frames.
- **DO NOT SPRAY ANY CLEANING PRODUCT** on the frames or near the frames. Spray all vanity, mirror, and faucet cleaners on a rag to prevent the solvents from coming in contact with the frame. Should a cleaner or solvent come in contact with frame, wipe off immediately with damp cloth.
- **DO NOT** use glass cleaner that contains ammonia.

*Please note that any frame – whether wood, plastic or MDF – will be damaged by incorrect cleaning methods.*

### **IMPORTANT:**

Frames that exhibit damage only or primarily near the faucet indicate that harsh chemicals have been used to clean the faucet and/or that in the process of scrubbing the faucet, the frame has also been scrubbed. In these cases MirrorMate cannot be held responsible for damage and any implied warranty is null and void.

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## **Medium Density Fiberboard (MDF)**

The term “MDF” stands for medium density fiberboard. This is a composite wood product, made from wood pieces, particles or fibers bonded together with a resin. This is a strong and stable product, used to make furniture, cabinets, shelving as well as molding. Some of the wood used in MDF comes from wood dust when wood products are made, or small trees that need to be thinned from forests grown for large tree logging, and so does not require virgin wood for its production.

All of the MDF from our suppliers meet Phase II emission standards set forth by the California Air Resources Board (CCR 93120.2(a)). As of January 2011, these requirements mandate that MDF have a concentration no greater than .11 parts per million of formaldehyde. As of January 2012, the requirements mandate that formaldehyde be eliminated from all MDF.